



JUNKER SERVICES

Your partner with a view



JUNKER Service Center: We'll do it for you!



JUNKER grinding technology is highly productive. The JUNKER Service Centers ensure that this will stay like that. The range of services we have to offer helps us to maintain the availability of your JUNKER grinding machine, to provide you with safe planning and to make costs transparent. The JUNKER Service Centers are worldwide at your disposal.

Three service areas, one goal: satisfied customers



Service area TRAIN Courses and training

The objective: Quick installation, safe operation and efficient production. The solution: Special course and training options for users, programmers, maintenance staff and the customer's service personnel by our service area TRAIN.



Service area MAINTAIN Maintenance and service parts

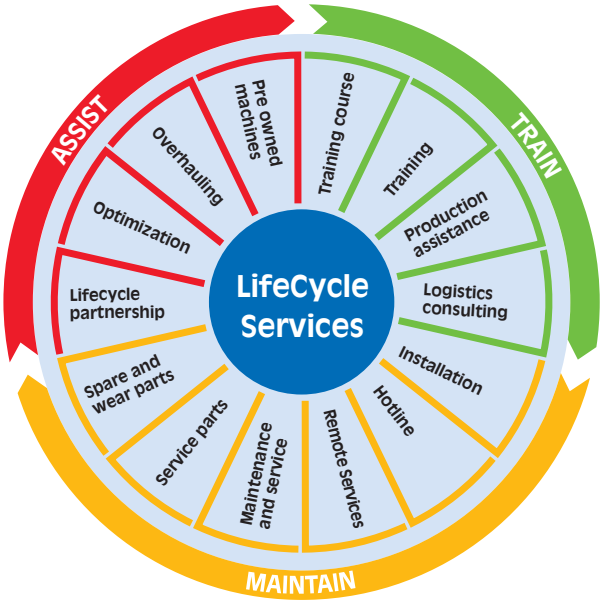
A sophisticated maintenance concept is the key to high productivity. By carrying out preventive and reactive services in the service area Maintain, we ensure that your JUNKER machines convince with maximum availability for many years.



Service area ASSIST Optimization and overhauling

Getting the future under control is easier with JUNKER service area Assist, offering proactive services on the basis of which the production output of an existing system can be increased, e.g. by means of optimization or modernization. Our intensive and individual consultancy forms the basis for your success.

Service for a long productive life



Even before you acquire a JUNKER grinding machine, we start with our services. This is because it is key to your productivity that you find just the right machine. So we offer you intensive support when choosing a machine and its design. This provides the basis for a high level of performance throughout the lifecycle of your investment.



TRAIN: Good to know



TRAIN

- Courses and training
- For operators, programmers, maintenance staff and the customer's service personnel
- Production assistance
- Regular Service bulletins

The "grinders' driving license": no problem with JUNKER

Your personnel will be instructed on machine programming and operation, including small-scope maintenance works. And also later on, we will take action: e.g. by offering subsequent training with additional tips and knowledge for increased productivity.

Always in stock: service parts

We would be glad to advise you on the stocking of service parts in the partner warehouse. This way, parts which have been specifically designed and manufactured for your machine are immediately available without any delivery times.



MAINTAIN: Always well prepared



MAINTAIN

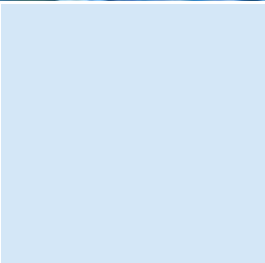
- Hotline
- Tele service
- Maintenance and servicing
- Individual service parts
- Consumables

Within reach: hotline and tele services (remote services)

Where necessary, our hotline staff will initiate the immediate dispatch of spare parts and coordinate worldwide visits by service engineers. Where a fault can be eliminated by intervening in the machine control, this is done directly online by our tele service.

Defined availability: maintenance and servicing

Following thorough set up and installation, we provide regular maintenance carried out by intensively trained service mechanics. Preventive maintenance, particularly when associated with a JUNKER performance contract, avoids unexpected additional costs.



ASSIST: One step ahead



ASSIST

- Proactive services with intensive consultancy
- Overhauling and optimization
- Conversion and restructuring
- Pre owned machines
- Maintenance contracts

From old to new: overhauling and optimization

JUNKER Assist turns older grinding machines into new ones – sometimes even into better ones. With the installation of modern components, a work piece can often be processed more efficiently and, hence, more economically.

Gaining perspectives: conversion and restructuring

Grinding other work pieces on existing machines? If technically feasible, our service experts will retrofit your JUNKER machine for new grinding tasks.



Globally present, locally active



- **Service Center Europa** in Nordrach, Germany
- **Service Center Eastern Europe** in Mělnik, Czech Republic
- **Service Center BSH Machines** in Holice, Czech Republic
- **Service Center Asia** in Shanghai, China
- **Service Center North America** in Chicago, USA

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