

Three service sections, one objective: satisfied customers



ASSIST Services Optimisation and extension

Retrofit Services are services provided by Assist Services. They include sales of JUNKER used machines, as well as service contracts and extended guarantee periods. Our intensive and individual consultancy forms the basis for your success here.



TRAIN Services Training and courses

The objective: quick installation, safe operation and efficient production. How it's done: special training and courses for users, programmers, maintenance staff and the customer's service personnel, provided by Train Services.



MAINTAIN Services Maintenance and service parts

A sophisticated maintenance concept is the key to high productivity. By carrying out preventive and reactive services in Maintain Services, we ensure the maximum availability of your JUNKER machines over the course of many years.

Globally present, locally active



- Service Centre Europe in Nordrach, Germany
- Service Centre Eastern Europe in Mělník, Czech Republic
- Service Centre BSH machines in Holic, Czech Republic
- Service Centre Asia in Shanghai, China
- North American Service Centre in Chicago, USA

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RETROFIT SERVICES

High utility, lower investment



Overhauling,
modernising
and optimising.
New efficiency
for your machine.

RETROFIT SERVICES – high utility, lower investment

Overhauling, modernising and optimising: JUNKER ASSIST Services can give your grinding machines a new future. Because wherever the name JUNKER appears, there's quality present that deserves a new lease of life.

The economical alternative to a new machine

Your grinding machine from yesterday can quickly be turned into a grinding machine of tomorrow! That's because, following a JUNKER Retrofit Service, it will be as good as a new machine – but at a considerably lower price.

Increased efficiency

Even if no new functions are added, modern controls and higher-performance components such as spindles and drives generally considerably lower cycle times for workpieces.

A wider range of applications

Additional or more flexible machine components and modern controls mean that a retrofit can open up new, truly economical perspectives: more flexible processing options for new kinds of grinding tasks.



Complete guarantee cover

Following a retrofit, the guarantee period for your machine starts all over again. The same conditions apply as when you purchase a new machine. Of course you will also benefit from the services of the JUNKER Services telephone hotline. For example, you can have spare parts sent to you immediately, or have a service technician sent out to you.

Complete service

Service contracts and extended guarantee periods are also available for modernised grinding machines. Where a fault can be eliminated by intervening in the controls, this can be done directly online by our tele-service.

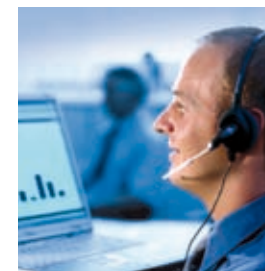
Experience brings reliability

Our know-how will ensure that you also benefit from JUNKER quality even in the case of an overhauled or modernised machine. You can place your complete trust in a strong partner like JUNKER.

Overview of benefits and services

- Investments lower than for a new machine
- Extended functions thanks to modern components
- Greater flexibility thanks to new software
- Extended range of applications
- Increased machining quality
- Greater efficiency

- Complete guarantee
- Service contracts and extended guarantee periods
- 24-hour hotline
- Tele-service
- Quicker access worldwide to spare parts and service technicians
- Training at the JUNKER training centre or on-site at the customer's premises



Your contact for questions relating to retrofits

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